



WINTER NEWSLETTER 2018



THIS WINTER WE WOULD LIKE TO WELCOME HAYLEY STRINGER TO OUR TEAM. HAYLEY JOINS US PART TIME AS AN OFFICE ADMINISTRATOR, WELCOME HAYLEY !!



Christmas 2018 we decided to hold a raffle and all proceeds collected by ticket sales from our customers have been donated to the Cerebral Palsy Foundation Research. Thank you to all of you who purchased tickets, and a special thank you to all who donated prizes, including, staff, friends, Anton and Ideal Boilers!!

Ideal Boiler Training Dates 2019.

- 14th & 15th Feb
- 14th & 15th March
- 11th & 12th April
- 16th & 17th May
- 13th & 14th June
- 11th & 13th July
- 26th & 27th August
- 26th & 27th September
- 10th & 11th October
- 7th & 8th November
- 5th & 6th December

Fault Finding Course

Our bespoke Fault Finding courses have proven to be very successful!

Designed by our Trainers, the course covers the use of multimeters, how to take resistance readings of thermistors, fans and pumps etc. and interpret results.

Safe isolation will be covered along with how to wire up both Y and S plan systems including frost & pipe stats. The course is a mixture of theory and practical.

CONDENSATE DISPOSAL

The Heating and Hot Water Council (HHIC) have released guidance to assist engineers when installing condensate pipework, to prevent freezing. A link to this guidance is provided below.

<https://www.hhic.org.uk/news/hhic-reissue-condensate-pipe-guidance-following-weather-warning>



We are very pleased to announce, that we are continuing to support local children's football teams. This year we are sponsoring **BUNGAY TOWN GIRLS U'12's in their first season together. The girls are a great bunch and are showing great promise of the team to look out for as the seasons continue. Managers, trainers and parents give great support and the girls are doing very well in their league!!!**